bsharp

Customer Interaction

Give space

After you greet your customers, try to give them some space to browse comfortably. Be available when they need help.

Ask the right questions

The better the questions you ask, the better will be your ability to resolve your customer's queries.

Offering assisstance

Try to ask questions like "Would you like a basket?" or "Are you finding what you are looking for?"

Closing the interaction

See if your customer needs any help in carrying their bags to their car. This helps make a good impression.